

INTERNET BANKING UPDATE FORM



Guaranty Trust Bank Ltd

Date:
DD MM YYYY

Account Name: _____

Account Number:

Are you changing your e-mail address: Yes No

Old e-mail: _____ New e-mail: _____

Please profile my accounts for the following services (please tick as appropriate)

- | | | |
|--|---|--|
| <input type="checkbox"/> Pre-registered transfer
<small>(Kindly request for a pre-registered transfer account form)</small> | <input type="checkbox"/> Stop cheque | <input type="checkbox"/> Draft in transit |
| <input type="checkbox"/> Transfer to any GTBank account | <input type="checkbox"/> Transfer to other banks | <input type="checkbox"/> Pending transfers |
| <input type="checkbox"/> Cash in transit | <input type="checkbox"/> Bill payment | <input type="checkbox"/> Deposit rate |
| <input type="checkbox"/> Standing order to GTBank account | <input type="checkbox"/> Standing order to other bank | |
| <input type="checkbox"/> Confirm cheque | <input type="checkbox"/> Exchange rate | |

Please specify account to be profiled:

- Current A/C Savings A/C MasterCard A/C Domiciliary A/C(s)

Please issue me a token to enhance the security of my Internet banking transactions

Pick up option

- Self Courier delivery
- Proxy (The customer should send the proxy with a duly signed letter of authorization)

Delivery address (outside Nigeria only): _____

Problems encountered

- | | |
|---|--|
| <input type="checkbox"/> Did not receive user ID/Passcode | <input type="checkbox"/> Forgot secret question & answer |
| <input type="checkbox"/> Account blocked due to several PIN tries | <input type="checkbox"/> Forgot passcode |

Authorised signature

Authorised signature

Customer Responsibility

You agree to take responsibility for protecting and ensuring safety of your user login profile (user ID and password) at all times. Registration for the Internet Banking services is for a single user only; you must not permit other persons use your user login profile nor disclose your details to third parties. GTBank will not be liable for any losses arising from unauthorized access to, or use of your account arising from your negligence or failure to safeguard and protect your user login profile or any other customer information protection device or functionality provided by the bank to facilitate confidentiality, integrity and accuracy of your data and online transactions.

Service Access

Your access to the internet banking service may be suspended at any time without notice to maintain the integrity of this service or in instances of system maintenance or failure, or for any reasons beyond GTBank's control. GTBank also reserves the right to temporarily or temporarily or permanently change, modify or discontinue this service at any time without notice. You hereby agree that GTBank will not be liable to you or any third party for the exercise of these rights of suspension, modification or discontinuation.

Privacy Policy

The bank takes your privacy seriously and only processes your personal information to make your banking experience better. In accordance with GDPR and other applicable regulations, signing below indicates your consent to the processing of your personal data by Guaranty Trust Bank, its strategic partners/service providers, Guaranty Trust Bank's Holding company and its subsidiaries, as detailed in our Privacy Policy available at <https://www.gtbank.com/privacy-policy>

Signature _____

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Day

--	--

Month

--	--	--	--

Year

For Official Use Only

Treated by: _____

Signature: _____

Approved by: _____

Signature: _____